



PIONEER INTERNATIONAL UNIVERSITY

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UNIVERSITY EXAMINATIONS

BACHELOR OF SCIENCE IN BAIR 2.2/BCOM 1.2/B.ED 2.2 Math& B/S/B.ED 2.2 GEO & B/S
B.ED 3.2 Math& B/S/B.ED 3.2 GEO & B/S

ACADEMIC YEAR: 2021/2022

UNIT NAME: ORGANIZATION BEHAVIOUR

SEMESTER: JAN - APRIL 2022

UNIT CODE: HUMA 1210

DATE: JULY 2022

SPECIAL EXAM

TIME: 2 HOURS

INSTRUCTIONS: Answer question one (30 marks) and any other two

QUESTION ONE (COMPULSORY 30 marks)

- a) Explain the models of organizational behavior (10 marks)
- b) Explain the objectives of Organization behavior (10 marks)
- c) Factors contributing to job satisfaction and organizational commitment (10 marks)

QUESTION TWO

- a) Explain the different causes of stress and how to manage stress. (20 marks)

QUESTION THREE

- a) Explain the five ways of motivating employees (10 marks)
- b) Explain the five ways of managing teams in an organization (10 marks)

QUESTION FOUR

- a) Explain the ways one can Manage Demographic and Cultural Diversity (10 marks)
- b) Explain the causes of conflict in an organization (10 marks)